

DIPLOMA IN AVIATION HOSPITALITY & CUSTOMER SERVICE

Program Structure

SUBJECTS	Hours	Credits
Customer Service Operations AHC - 1	60	4
Hospitality Operations AHC - 2 <ul style="list-style-type: none"> • Front Office • Housekeeping • F&B Service 	60	4
Aviation Operations AHC - 3 <ul style="list-style-type: none"> • On Ground • In Flight • Safety & First Aid 	60	4
Personality Development AHC - 4	60	4
Internship/ Industry Engagement* AHC - 5	4 Months	12
Spoken & Business English AHC - 6	30	2
Entrepreneurship AHC - 12	30	2
Event Management AHC - 8	30	2
Cruise Familiarization AHC - 9	30	2
IT Skills AHC - 10	30	2
Social Outreach AHC - 11	30	2
TOTAL	420	40

- Internship / Employment – 1 Months = 3 credits
- Each Academic Credit – 15 Hours